# ena ssance retail ai insights

## firstmovr × VIZIT



### EDUCATION =

PERSPECTIVE

### WHAT WE DO:

We serve CPG manufacturers, retailers and agencies with:

# firstmovr

**EVENTS** 

**YOUR PARTNER FOR OMNI EDUCATION +** CHANGE MANAGEMENT

**ADVISOR** 





Za

POJECTS

TEMPORARY TALEWY



TRAINING

EMPOWERMENT

## **Designed for first movers by fellow first movers**



CHIEF GROWTH OFFICER + CO-FOUNDER Chris Perry

CHIEF LEARNING OFFICER + CO-FOUNDER

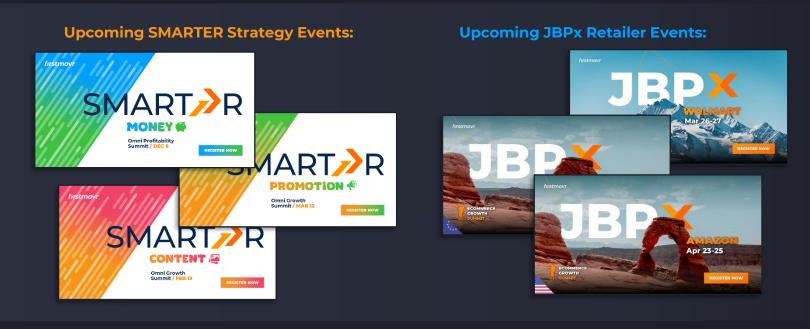




## Amanda Wolff

BOARD MEMBER + CONTRIBUTOR

## 💦 firstmovr Omni Industry Events



**Upcoming FUTURES Strategy Events:** 

Monthly Omni Podcast Series:







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Register <u>FREE</u> at firstmovr.com/events

## **CAN'T GET ENOUGH ON AI?**

## YOU'RE IN LUCK!

#### AI COMMERCE COLLECTIVE

Sept. 18 | 5:30 - 9:00 PM LIVE EVENT Avli on the Park, Chicago, IL

#### **Chicago Al** Commerce **Collective Meetup**

#### Save your spot

VIZIT BALSIFY MikMak A firstmovr 测Profitero accenture





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The certification program that tracks and celebrates continuous learning and

#### **Next Commerce Leadership Certification Levels:**



torch<sup>™</sup> badge?

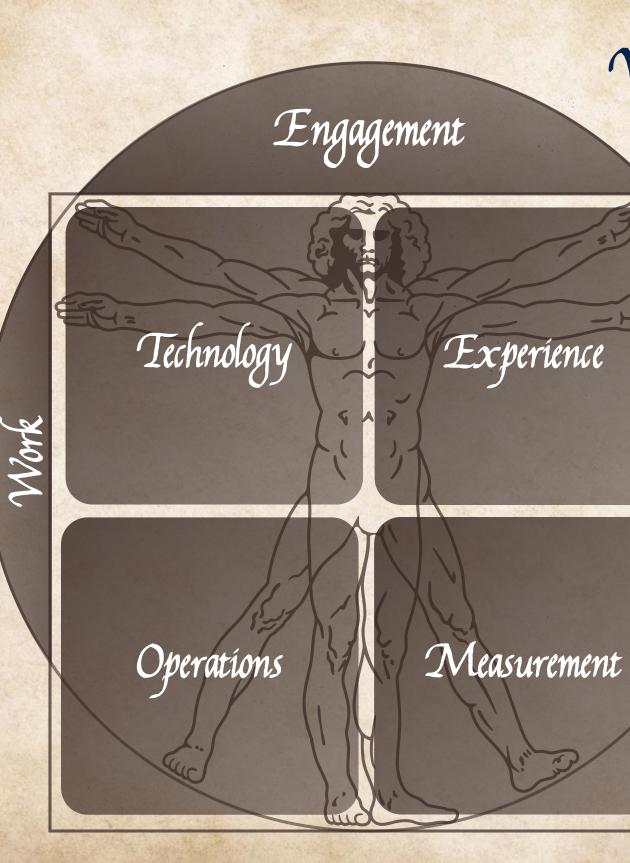
Email torch@firstmovr.com



# next commerce leadership.

# Want to claim your





## VítruvíanAl framework by firstmovr

Life

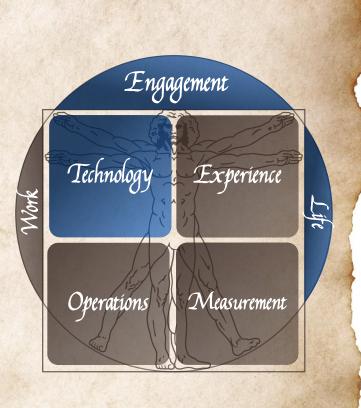
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## renaissance **AI INSIGHTS**



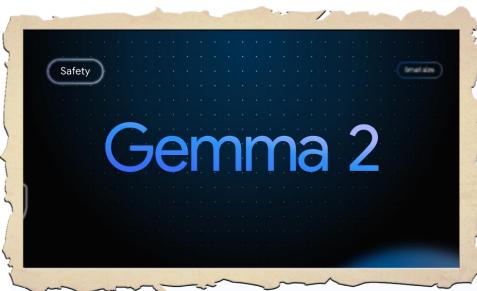




## rena issance

## **Industry News**

#### Advancing Responsible Al with Gemma



It is the new best-in-class open model, in 27 billion (27B) and 9 billion (9B) parameter sizes. Since its debut, the 27B model quickly became one of the highest-ranking open models on the LMSYS Chatbot Arena leaderboard, even outperforming popular models more than twice its size in real conversation

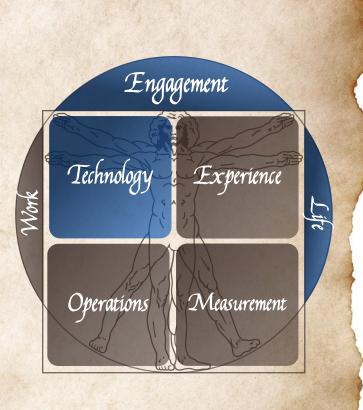
Source

### Gemini 1.5 Pro available for early testing and feedback



Google has made a significant comeback in the Al industry with the release of its upgraded Gemini 1.5 Pro. This experimental version, 0801, has been tested in the Chatbot Arena and scored an impressive 1300 points, outperforming notable competitors such as GPT-4 and Claude 3.

Source



## rena issance

## **Industry News**

## Google reveals new Pixel phones and more

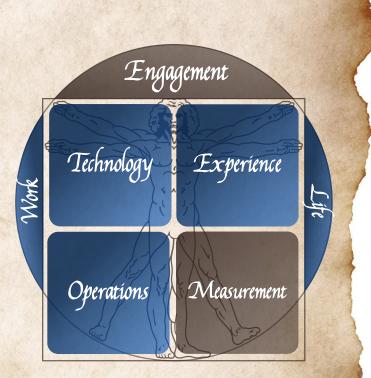


There are now three phones in the Pixel lineup — the Pixel 9, the Pixel 9 Pro and the Pixel 9 Pro XL. Apparently the new Pro has similar dimensions to the regular Pixel, so you can think of it as the option with better specs but a standard size, while the Pro XL is both higher performance and bigger. Source

#### Google opens Imagen 3 access to all U.S. users



Google has quietly made its latest text-toimage AI model, Imagen 3, available to all U.S. users through its ImageFX platform and published a research paper detailing the technology. This dual release marks a significant expansion of access to the AI tool, which was announced in May at Google I/O and limited to select Vertex AI users in June. Source



## rena ssance

## **Industry News**

#### GPT-40 model is 'medium' risk



OpenAl says the overall risk level was taken from the highest risk rating of four overall categories: cybersecurity, biological threats, persuasion, and model autonomy. All of these were deemed low risk except persuasion, where the researchers found some writing samples from GPT-40 could be better at swaying readers' opinions than human-written text.

Source

#### **OpenAl reveals an updated GPT-40 model**



There's a new version of OpenAI's GPT-40 model in town. But what it can precisely do seems to be a mystery, even to OpenAI. In an X post on Monday, the company spilled the beans, saying: "there's a new GPT-40 model out in ChatGPT since last week. Hope you all are enjoying it and check it out if you haven't! we think you'll like it."

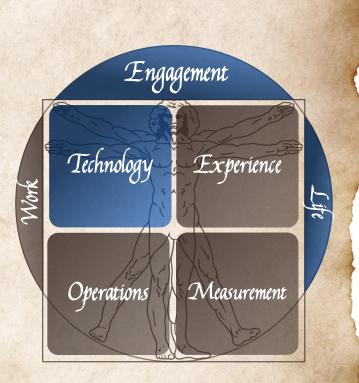
Source

#### **GPT-40 mini: advancing cost-efficient intelligence**



GPT-40 mini will significantly expand the range of applications built with AI by making intelligence much more affordable. GPT-40 mini scores 82% on MMLU and currently outperforms GPT-41 on chat preferences in LMSYS leaderboard. It is priced at 15 cents per million input tokens and 60 cents per million output tokens.

Source



## renaissance

## **Industry News**

#### **Grok-2 Beta** Release

## Grok / Grok Ask anything Communitie Verified Org

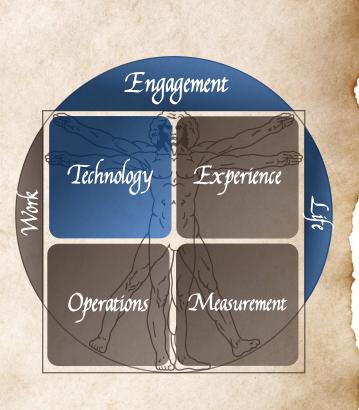
Grok-2 is the frontier language model with state-of-the-art reasoning capabilities. This release includes two members of the Grok family: Grok-2 and Grok-2 mini. Both models are now being released to Grok users on the X platform.

Source



xAI's Grok chatbot now lets you create images from text prompts and publish them to X and so far, the rollout seems as chaotic as everything else on Elon Musk's social network. With US elections approaching and X already under scrutiny from regulators in Europe, it's a recipe for a new fight over the risks of generative AI. Source

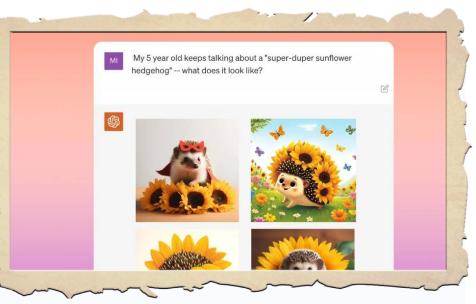
#### xAl's latest **Grok feature**



## rena issance

## **Industry News**

## ChatGPT now lets free users generate up to two images



OpenAl is going to let users of ChatGPT's free tier make up to two images per day with its DALL-E 3 model, the company announced on Thursday. When the company launched DALL-E 3 in September, it was available first to users who paid for ChatGPT Plus.

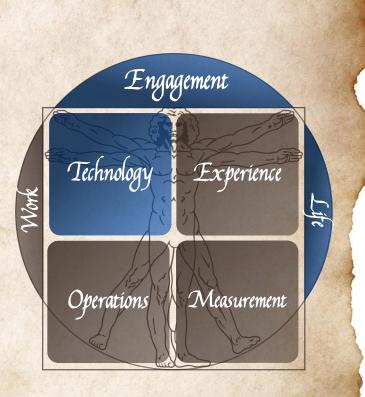
Source

### Midjourney releases new unified AI image editor



Midjourney unveiled a new, updated version of its website containing a new editor interface that unifies various existing features such as inpainting (repainting parts of an image), outpainting/canvas extension (stretching the boundaries), and more into a single view.

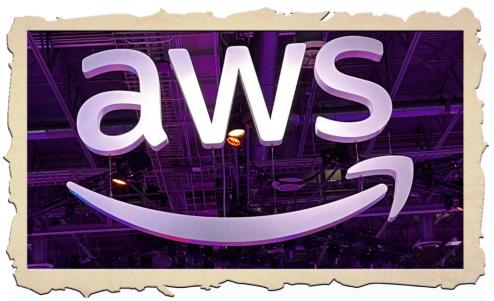
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## rena ssance

## **Industry News**

#### Amazon upgrades its Al image generator

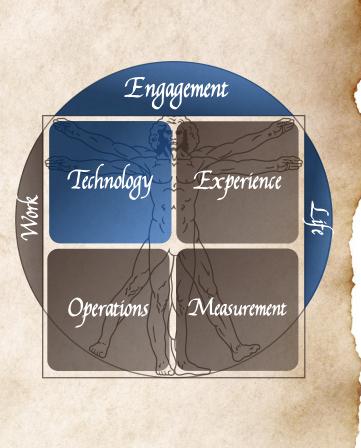


Amazon has released Titan Image Generator, an upgraded version of its image-generating model. The new model has new capabilities: users can "guide" the images they generate using reference images, edit existing visuals, remove backgrounds and generate variations of images.

#### Releasing Character-1.5 and Stylize



This update introduces stylization, allowing you to transform into a character while maintaining your identity. Character-1.5 brings sharper visual output, more lifelike animations with natural blinking and head movements. It's a major leap forward for our foundation model before we release Character-2.



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## **Industry News**

#### **Gen-3 Alpha Turbo Image** to Video is now available



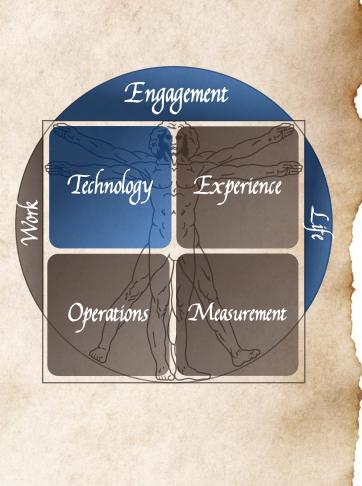
Gen-3 Alpha Turbo Image to Video can generate 7x faster for half the price of the original Gen-3 Alpha. All while still matching performance across many use cases. More improvements to the model, control mechanisms and possibilities for real-time interactivity to Source come.

#### **Google's Pixel 9 Launch Event**



Google's Tuesday event was ostensibly about Pixel hardware. Really, it was about AI. Google's Rick Osterloh made that clear from the moment he walked onstage, where his initial remarks focused a lot more on Google's artificial intelligence efforts than devices.

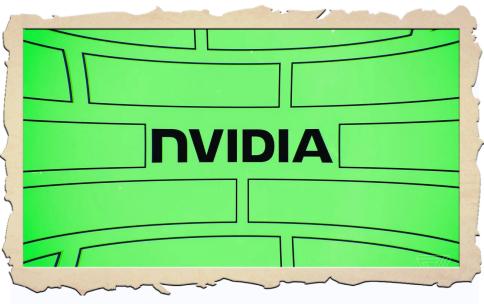
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#### renaissance RETAIL AI INSIGHTS

## **Industry News**

#### Nvidia reportedly delays its next Al chip



Nvidia has reportedly told Microsoft and at least one other cloud provider that its "Blackwell" B200 AI chips will take at least three months longer to produce than was planned. The delay is the result of a design flaw discovered "unusually late in the production process".

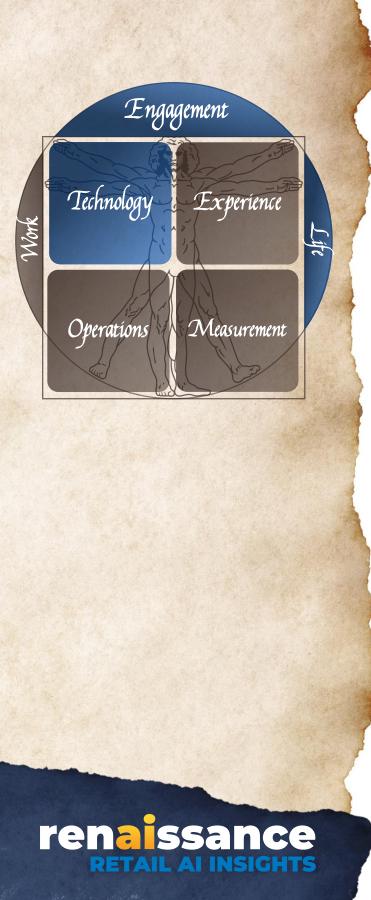
Source

# Large institutional investors selling Nvidia



More than a half-dozen prominent billionaire investors dumped shares of Nvidia during the March-ended quarter, with many of these toptier asset managers choosing to buy shares of a key competitor.





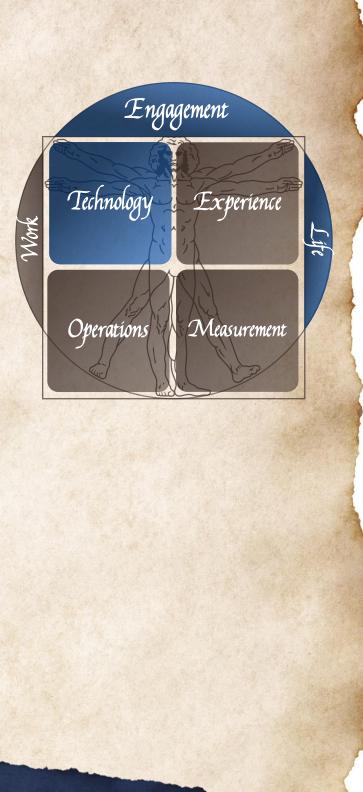
## **Industry News**

#### Al market crash



The Nasdaq's mid-week tumble marked its worst drop since October 2022, sending it below its 50-day moving average for only the second time in 2024. The stock market and artificial intelligence-based stocks were due for significant pullbacks following the massive first-half rally that saw many stocks climb well over 50%.

#### Source



#### renaissance RETAIL AL INSIGHTS

## **Industry News**

#### Elon Musk is suing OpenAl and Sam Altman again

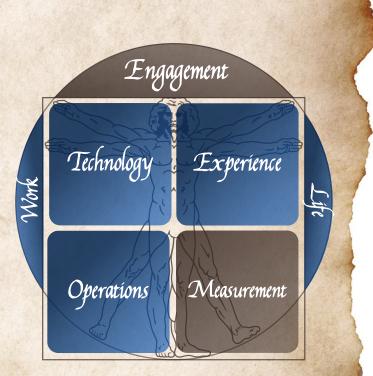


Elon Musk has revived his complaint against OpenAl after dropping a previous lawsuit, again alleging that the ChatGPT maker and two of its founders — Sam Altman and Greg Brockman — breached the company's founding mission to develop Al technology to benefit humanity. Source

#### Donald Trump and fake Taylor Swift endorsement



Former President Donald Trump posted what appeared to be a series of AI-generated images over the weekend to drum up support for his presidential candidacy, including a false endorsement from pop star Taylor Swift. The posts may not violate new deepfake election laws, but Swift herself might have a legal claim.



## rena ssance

## **Industry News**

## Amazon's checkout is getting an Al upgrade



The update uses the same machine learning models that underlie many generative AI applications. Instead of gathering input piece-by-piece from its cameras, shelf sensors, 3-D store model and product data, the new AI model analyzes all inputs at the same time to determine exactly what shoppers are picking up, putting down and ultimately walking out with.

Source

## EBay's AI investments fuel streamlined experiences



The company recently introduced Shop the Look, which lets customers see what different items would look like together, and Explore, which recommends options based on a customer's size, style and other attributes. EBay is testing Explore in the U.K. with additional personalization and filtering options to be added in the near future.

Source

## Sainsbury's speeds up shopping with Al



As part of its broader "Next Level" business development strategy, Sainsbury's is rolling out the NCR Voyix Commerce Platform, POS solutions and self-checkout systems to 22,500 checkouts across its supermarkets, convenience stores and gas stations.

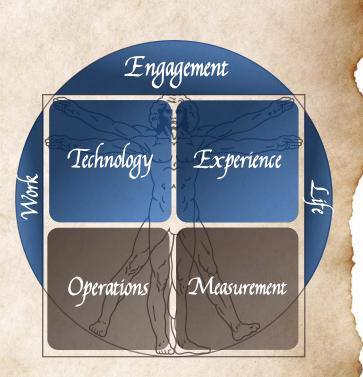
#### Source











## Expectations

2024

S OpenAI

GPT-5

Source



Midjourney v6.5 could be out 'by the end of the month' with improved realism and skin textures

**GPT 5** 



Elon Musk confirms the Tesla Robotaxi event has been delayed to October



OpenAI has released more videos and the world is grappling for a possible release date



Next generation GPT-5 model might launch in the summer of 2024

#### Advanced Conversational skills

Fall

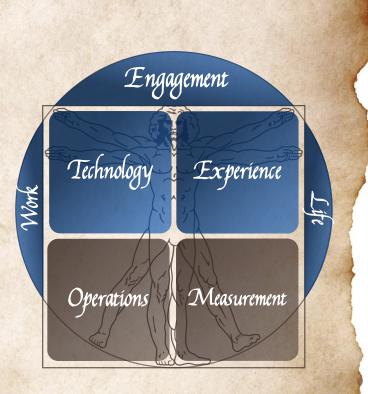
# Population of the second secon

#### Google Gemini Live and GPT-40 Advanced Voice

#### **Apple Intelligence**



It is coming as part of iOS 18, and marks Apple's first major attempt at offering AI features on the iPhone



#### renaissance **AI INSIGHTS**

## **Expectations**



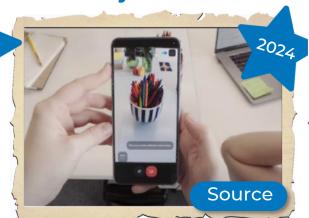
digital functionality.

Source

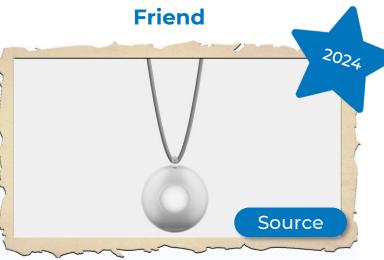
**Meta's Orion** 

Meta and Snap are about to show off their new AR glasses.

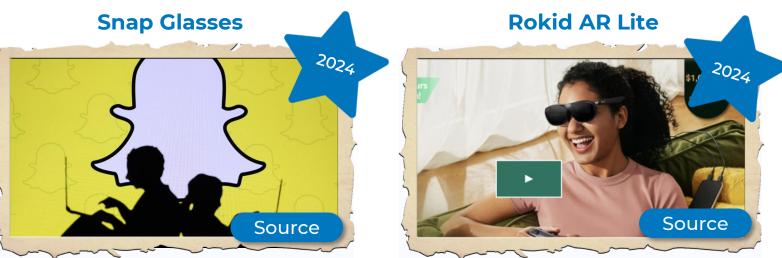
#### **Project Astra**



A real-time multimodal Al assistant, that can see the world.



A new Al startup is trying to be there for you all the time, however you need it.



**Snap to Revive AR Smart Glasses** Ambitions Next Month, Ahead of Meta Connect 2024.



2024

Source

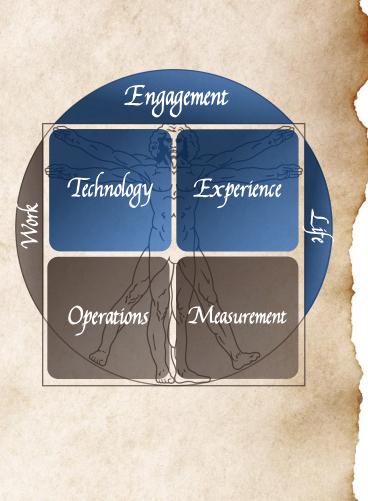
Figure 02 paves a path for humanoid robots to enter the workforce and the home.

Rokid AR Lite, Your First AR Glasses for Spatial Computing.



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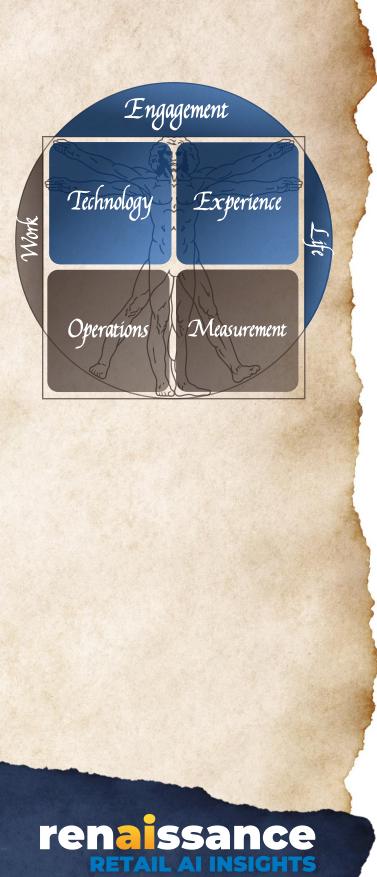


**Steven Schardt · Sora Showcase** 

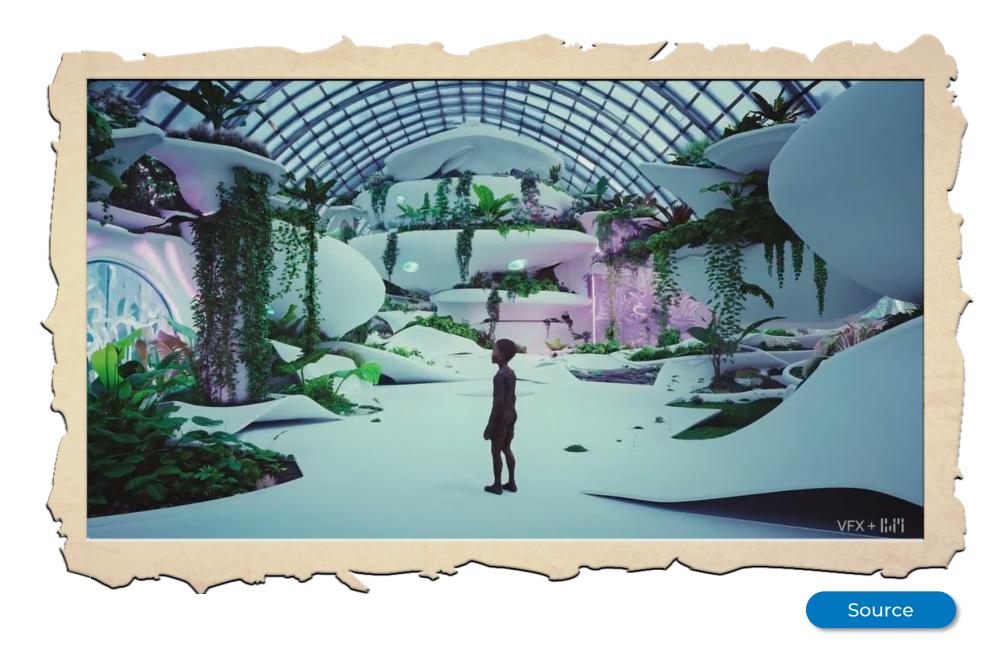




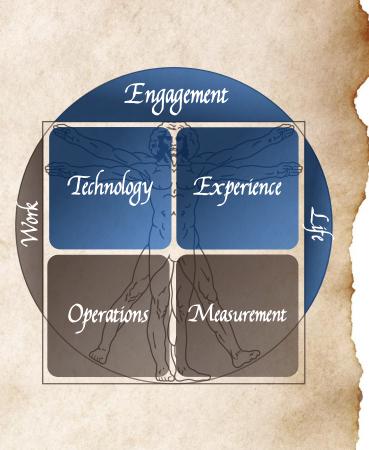




#### Alexia Adana · Sora Showcase







rabbit quarterly update 8/8/24

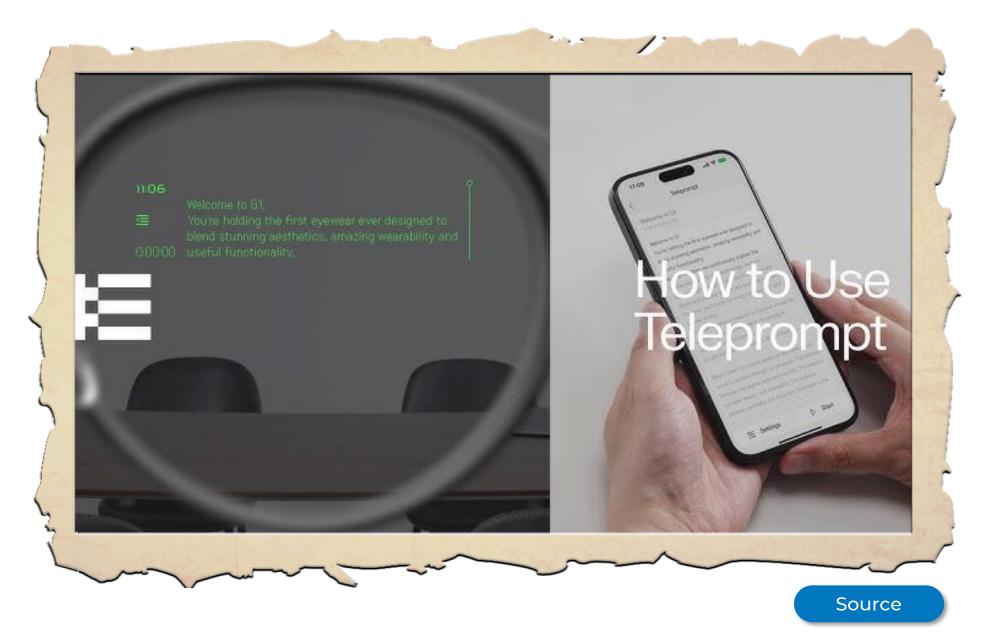








#### **Built-in Teleprompt for Your Eyes Only**







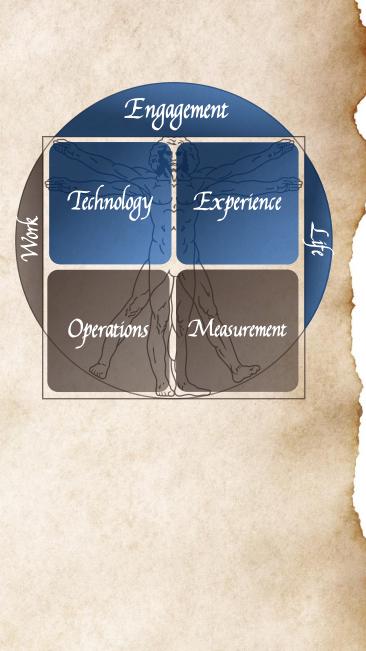
G1 for Everyday Wear. Translate, Navigate, QuickNote & More

61 **Digital Glasses** with Floating Display

Even Realities







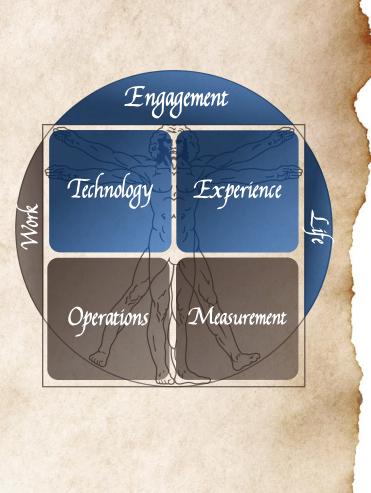
renaissance

# **Recommended Viewing**

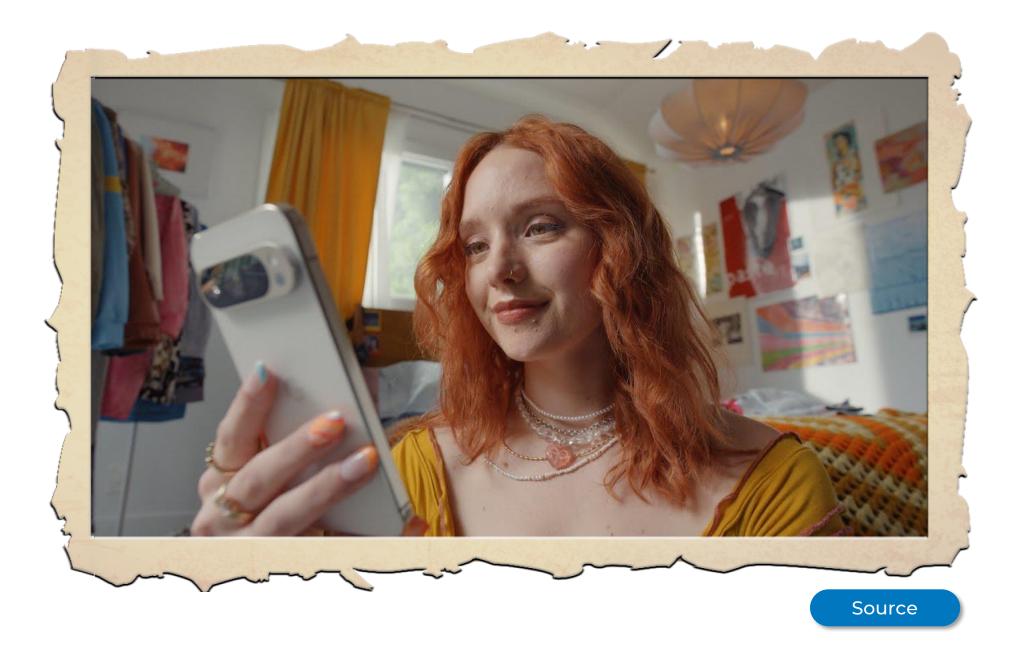
#### **Friend Reveal Trailer**





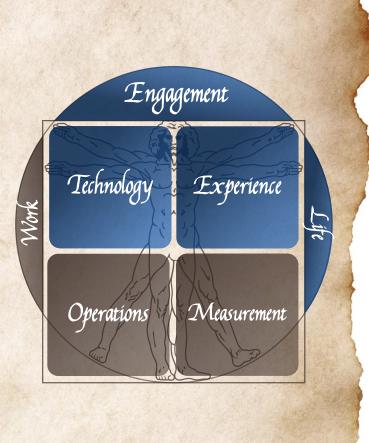


Make Everyday Easier With Gemini









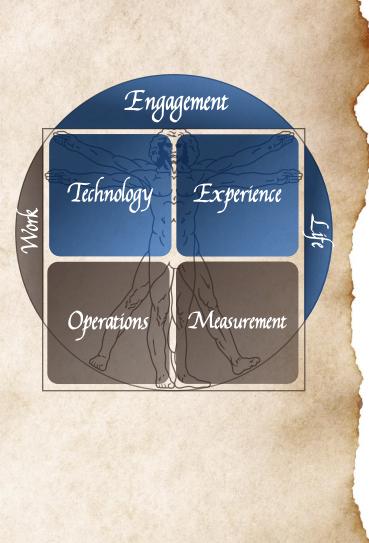
#MadeByGoogle '24: Keynote











The Pixel 9 Pro Fold, Pixel Watch 3 – & The Googlers Behind Them!







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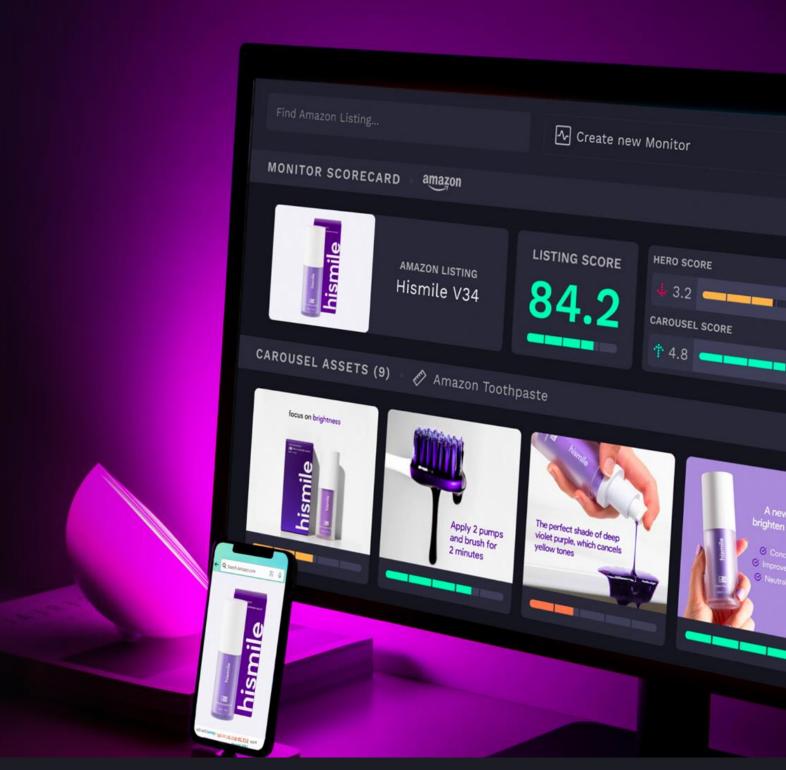
# AI at Work





## VIZIT.

The Evolution of Alpowered Digital Shelf Content Strategies



## 2022 AI SURVEY LEARNINGS

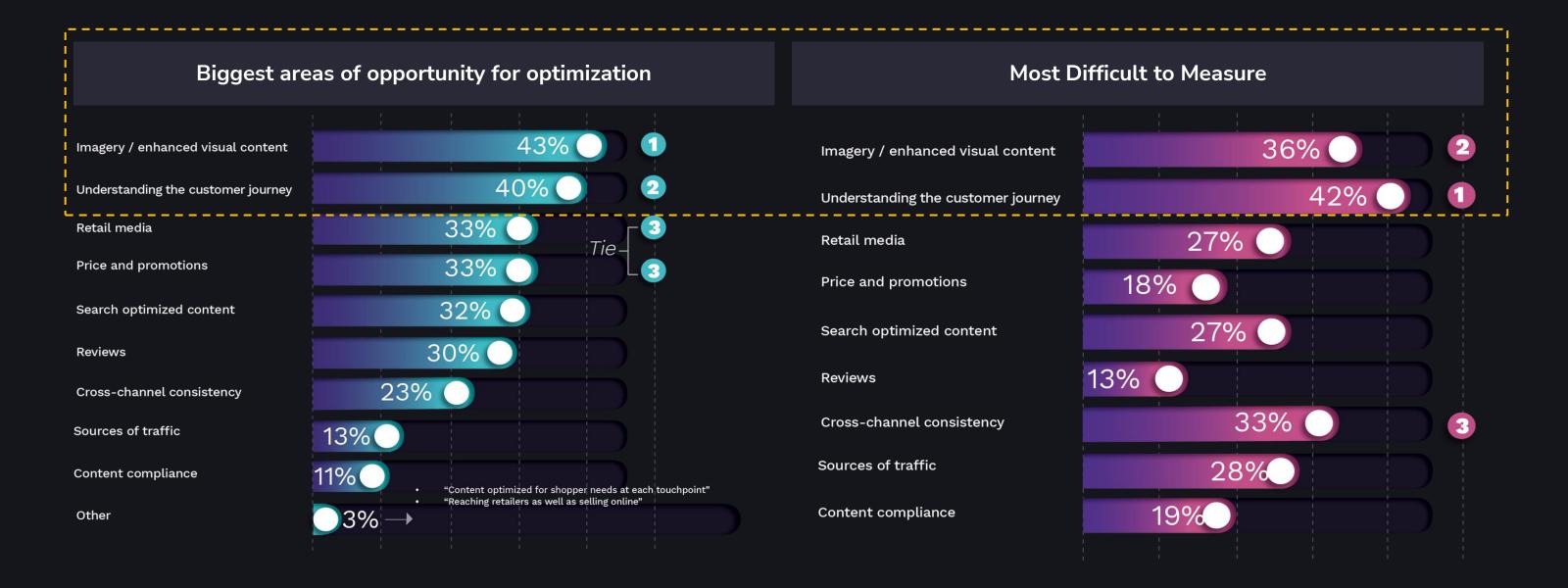
So how did brands respond in the early days of Al-enabled visual content capabilities?





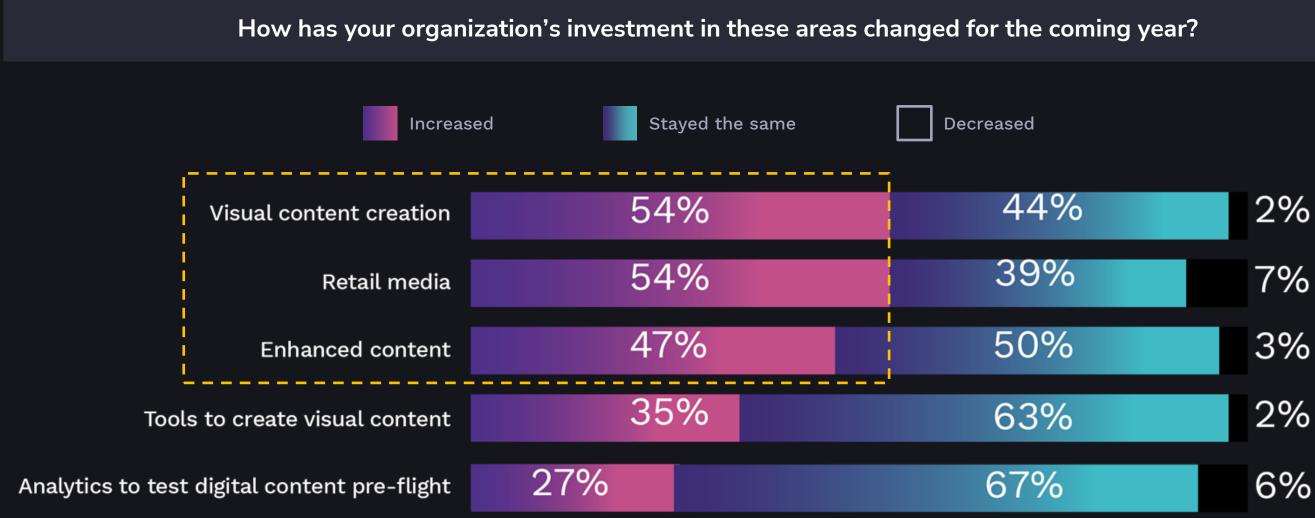


# Both brands and retailers saw imagery/enhanced visual content as the primary area of opportunity, but saw it as difficult to measure



#### VIZII

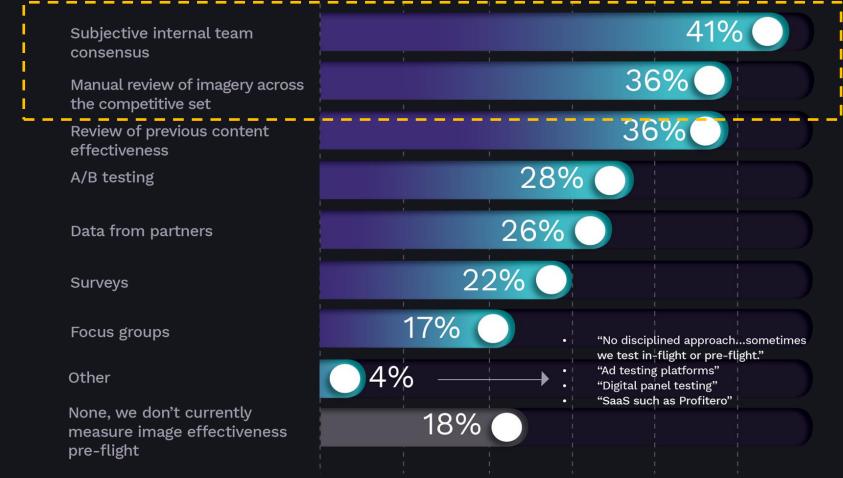
## Brands and retailers were investing more in visual content creation and retail media, but weren't investing as heavily in tools or analytics to make that spend more impactful



### VIZIT

## Brands and retailers were still relying on subjective and manual reviews **to** measure image effectiveness before they were flighted

Strategies or tactics used to measure visual image effectiveness pre-flight



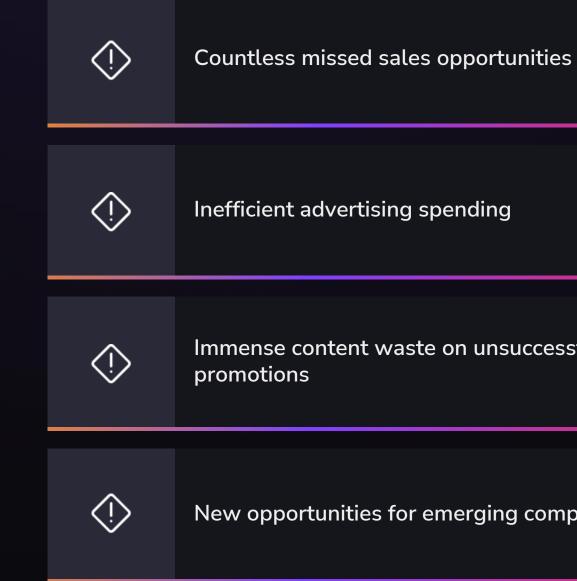
Data Source: Vizit Future Forward Study, April 2022 Q6. What strategies or tactics are you currently using to measure visual image effectiveness pre-flight?

VIZIT.

## Resulting in

# The results... 94% of PDP images were not optimized

for the best sales results & shopper experience.



Based on Vizit's AI analysis of 2.5M+ ecommerce images in 2023

VIZII

Immense content waste on unsuccessful

New opportunities for emerging competitors

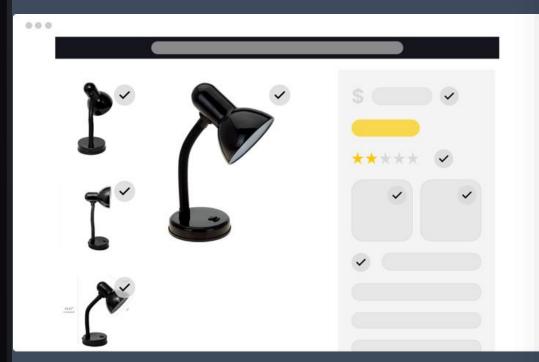


# learnings lead to...

# The Start of the Performance Era



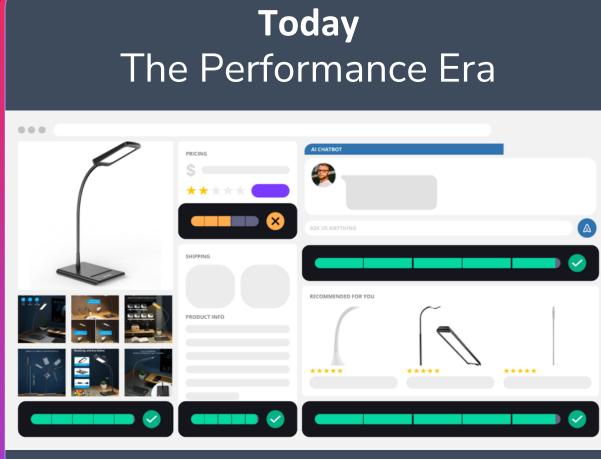
### 10 years ago The Compliance Era



### **GROWTH AT ALL COSTS**

- Strive to capture market share •
- Spend big on new product launches
- Add headcount to grow

# Today



### **EFFICIENT GROWTH**

- Get more mileage out of content and • agencies
- Increase conversion rate and repeat purchases
- Strive for higher ROAS



# The Rise of Visual Al

Adoption of AI Tools or Services to Support Visual Content Creation & Measurement



# Most teams want to see AI tools enhance visual content creation and measurement processes, supplementing their existing team's strengths

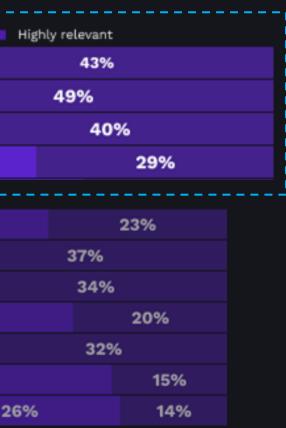
Relevance of Ways AI May Enhance or Support Visual Content Creation & Measurement

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20%		11	11%		29%	29%		1	

Advanced analytics to optimize content performance Content testing and optimization Content Personalization and customization Content syndication selection

> Creative ideation and concept development Ongoing content performance measurement SEO performance Image editing and enhancement Generation of images, videos, and/or music Video editing and production Curation of user-generated content

### VIZIT



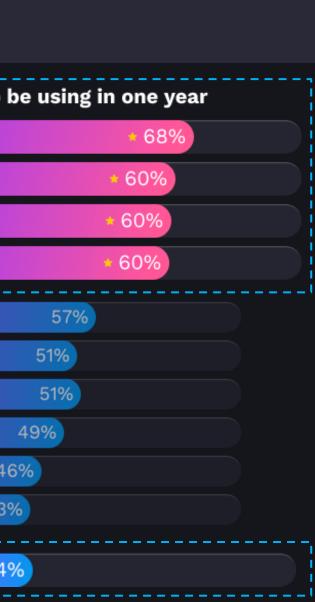
### **KEY LEARNINGS**

### **Organizations Are Ready for a Major Shift in 2024**

Use of AI Tools and Services Now vs. One Year From Now

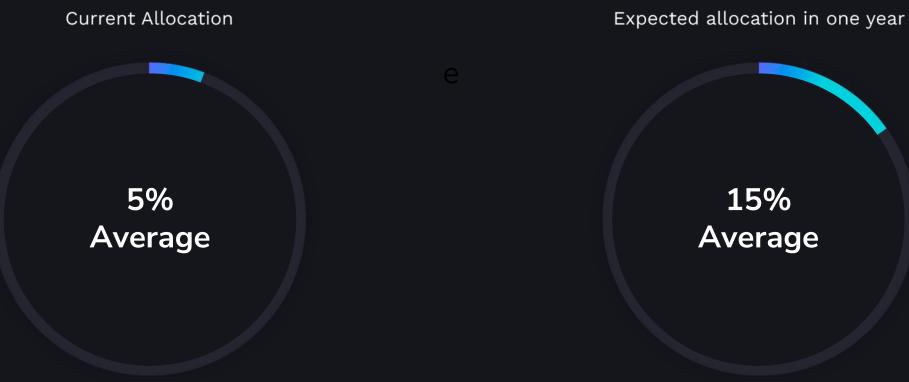
VIZIT.

	Currently utilizing	Hope to k
Ongoing content performance measurement	14%	
Advanced analytics to optimize content performance	24%	
Content personalization and customization	33%	
SEO recommendations	19%	
Content syndication selection	19%	
Curation of user-generated content	14%	
Content testing and optimization	33%	
Creative ideation and concept development	33%	
Video editing and production	24%	46
Image editing and enhancement	33%	439
Generation of images, videos, and/or music	• 51%	349



### **KEY LEARNINGS Organizations Are Ready for a Major Shift in 2024**

Budget Allocations for Al-Based Tools or Solutions



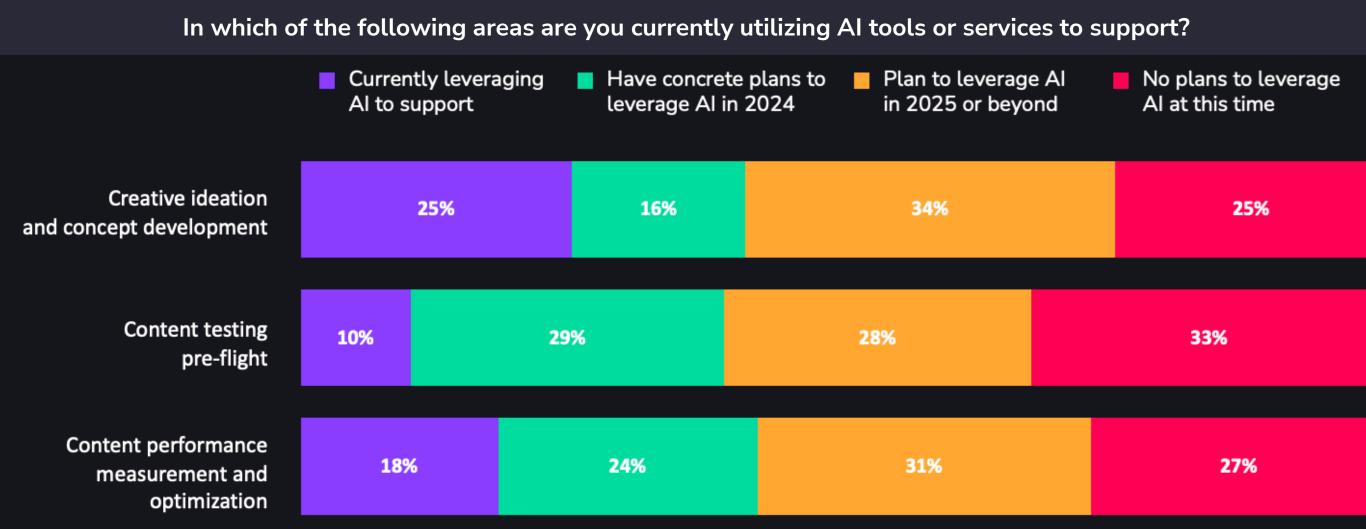


# **2024** Al in Content Creation And Management Workflows





### While AI is still most used to support content ideation and concept development today, brands are shifting their priorities toward content-testing and optimization in 2024



VIZIT

Across the content lifecycle, brands, retailers, and agencies are most excited about the potential for Al to make their content management efforts more efficient. The bulk of organizations agree that efficiency benefits are where they are gaining or stand to gain the most through AI.

> Brands, retailers, and agencies recognize a breadth of benefits AI can offer to their organizations. Productivity and speed are top of mind.

Which of these benefits has your organization realized/stands to realize through the use of AI?

Increase efficiency and productivity

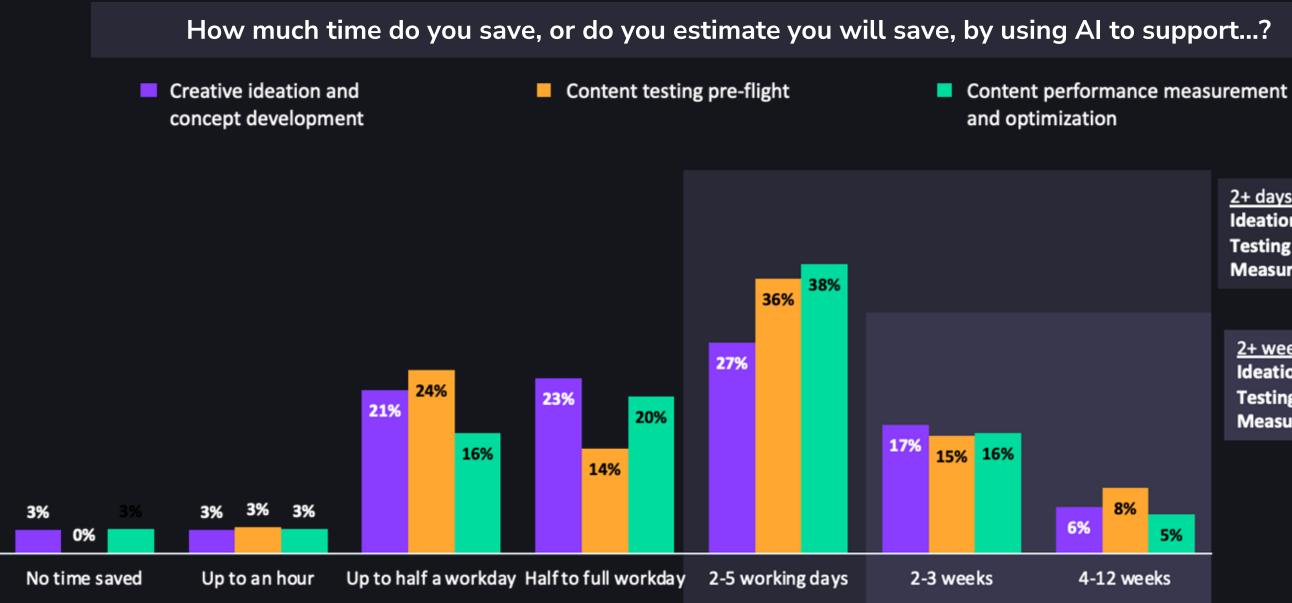
Expedite our processes and enable faster turnaround times

Foster creativity, allowing for innovation and experimentation



75%

Half of retailers, brands, and agencies say AI will save 2+ days on their creative ideation process, and nearly 60% say the same for content testing and measurement/optimization.



### VIZI1

2+ days Ideation: 50% Testing: 59% Measurement: 58%

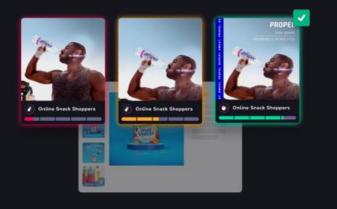
2+ weeks Ideation: 23% Testing: 24% Measurement: 21%

%		
	5%	
we	eks	

# Uniting Commerce and Creative Teams & Operationalizing AI Across the End-to-End Content Lifecycle

MONITOR SC			
	Premium Water	LISTING SCORE 54.0	
MONITOR SCOR	ECARD		
	Premium Water	LISTING SCORE 44.0	
MONITOR SC			
	Premium Water	LISTING SCORE 31.0	

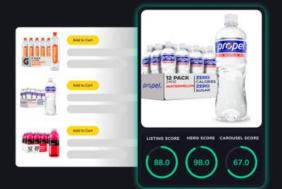




Identify Product Imagery for
Optimization

Generate Data-Driven Creative Briefs Expedite Content Testing & Readiness

VIZII



Monitor Content Continuously

# Impact of AI Image Testing in Ghirardelli's Content Syndication Process

VIZI1

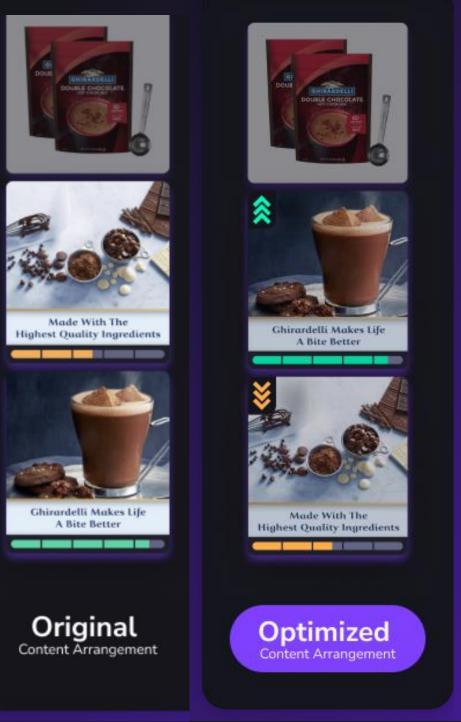
Ghirardelli leverages Vizit in conjunction with Salsify to identify the best arrangement of their Amazon carousel images. Saving time and seeing conversion lift without having to create new images.

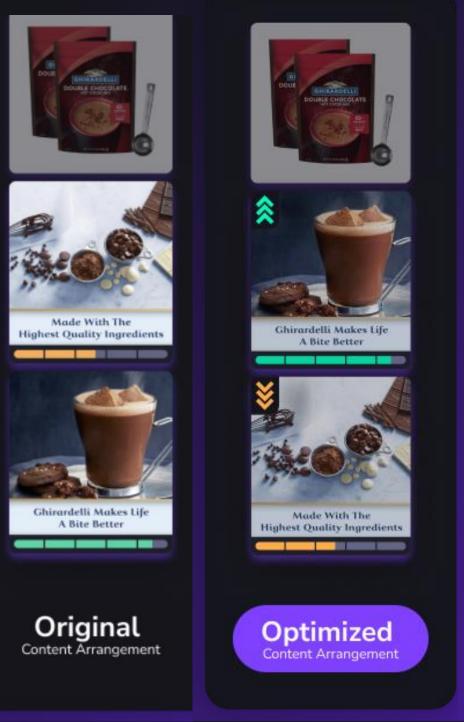


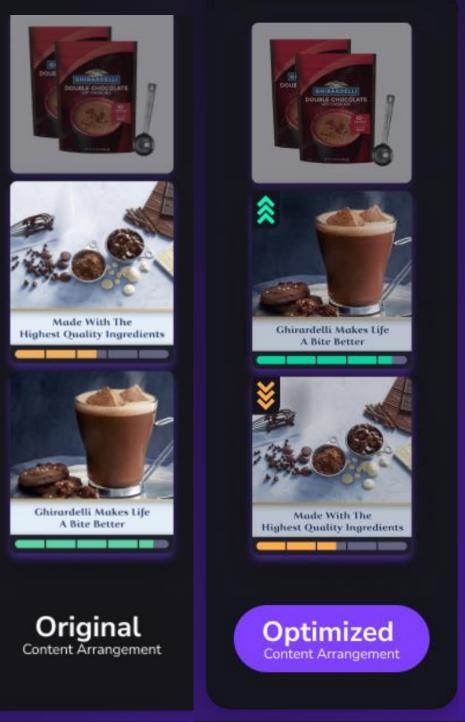
average conversion rate lift on Amazon 10% listings after rearranging images



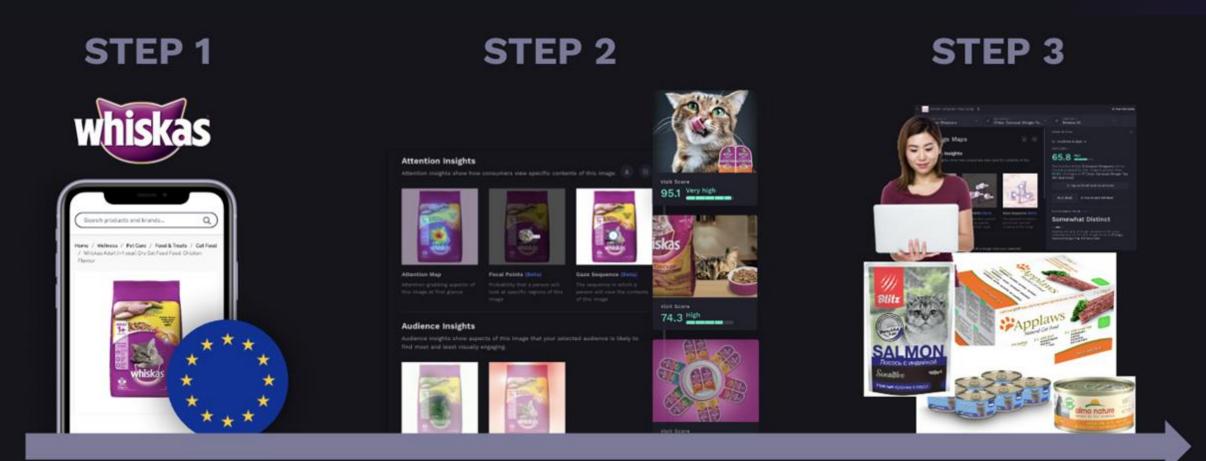
faster for Ghirardelli's team to select and edit product imagery







# Mars Petcare Case Study: Getting Started and Scaling Al



Focus on specific products in 1 specific market.

Document learnings and create enterprise-wide standards.

Roll-out globally and educate around enterprise standards.

### VIZIT.

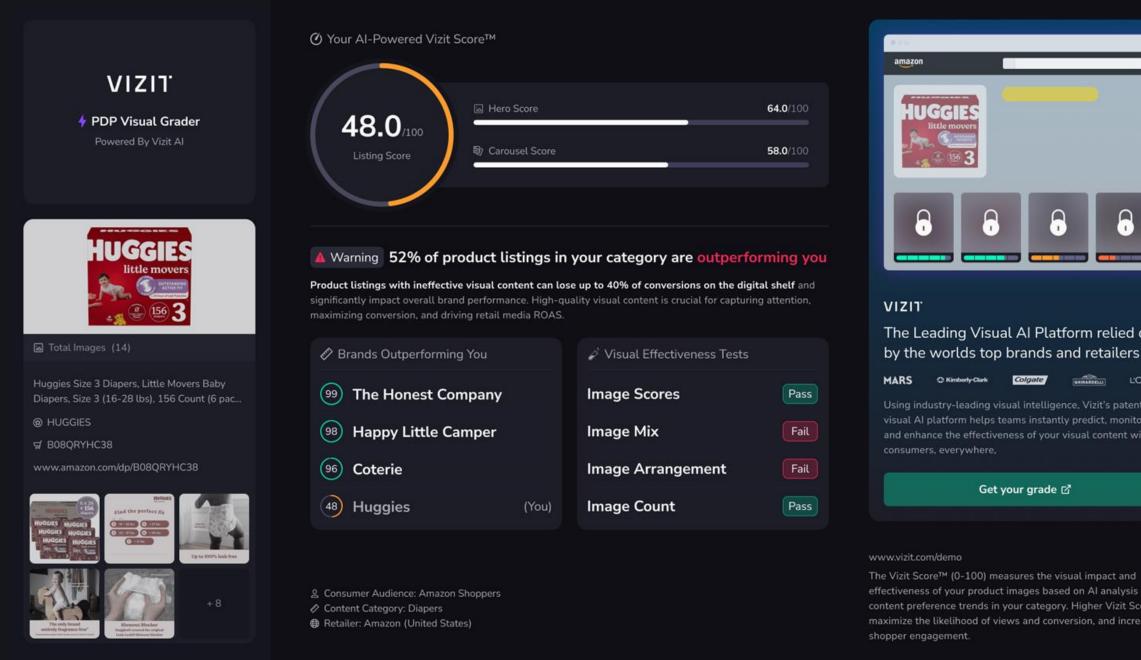


**Roman Vorobiev** Director Design and Artwork Management

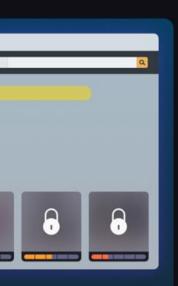




# Email <a href="mailto:paul@vizit.com">paul@vizit.com</a> to request a PDP Visual Grader



### VIZIT.



### The Leading Visual AI Platform relied on by the worlds top brands and retailers



LOREAL

Using industry-leading visual intelligence, Vizit's patented visual AI platform helps teams instantly predict, monitor, and enhance the effectiveness of your visual content with

### Get your grade 🖄

effectiveness of your product images based on AI analysis of content preference trends in your category. Higher Vizit Scores maximize the likelihood of views and conversion, and increase



REGISTER NOW

# + there's more to come!





PART 2 | SEPT 17 PRESENCE

HOW AI SHOULD BE LEVERAGED FOR PDP CONTENT AND ORGANIC SEARCH



**Register for our upcoming** omnichannel summits!







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